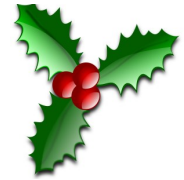




Tonbridge & Malling Christmas and New Year Emergency contacts 2020-21



Emergency Helplines

- * **Emergency services: 999**
- * **Non-urgent police enquiries: 101**
- * **National Domestic Violence Helpline: Freephone 0808 2000 247**
- * **Samaritans: Call free on 116 123.** "For anyone in distress or despair, Samaritans will always be there - all day - every day - even on Christmas Day."
Or **Email: jo@samaritans.org**

Homelessness

- * **Porchlight:** 24-hour Helpline **0800 567 76 99**
- * **House of Mercy: 01474 329 514** (Edwin Street, Gravesend)
- * **Crisis at Christmas: 0300 636 1967**

Tonbridge/Tunbridge Wells Foodbank

- * **Sustain Community Foodbank (Tonbridge):** Closes on Thurs 24 Dec and reopens on 29th Dec. Closes 30 Dec and re-opens on Mon Jan 4th
- * **F.E.A.S.T Fresh Community Larders (Tonbridge):** Tonbridge Methodist Church Larder open every Wednesday 10.30am-12.30pm. St Eanswthe's larder closed Sat 26th Dec and 2nd Jan but open Wednesday 30th December 10.30am-12.30pm. Book online at www.feast.org.uk/fresh
- * **Nourish Community Foodbank (Tunbridge Wells):** Operating and delivering as usual except closed for bank holidays. Referrals by agencies only.





Tonbridge & Malling Christmas and New Year Emergency contacts 2020-21



Tonbridge & Malling Borough Council

- * **Kings Hill and Tonbridge Castle Offices and Gateway:**
Face to face assistance is currently by appointment only. For all enquiries, please call 01732 844522. Closed Friday 25th - Mon 28th Dec and Friday 1st Jan.

Out of Hours / Emergency Numbers

- * **Tonbridge & Malling Borough Council Out of Hours Number:** 01732 844 522
Call this number for dangerous structures, dangerous trees, flooding and other major emergencies, noise, licencing issues, fumes and emergency environmental health complaints.
- * **Kent Count Council Adult Social Care Out of Hours Number:** 0300 041 91 91
- * **National Power Cut Emergency Line:** 105
- * **Electricity:** 0800 40 40 90
- * **Gas:** 0800 111 999
- * **Water:** The following water companies serve Tonbridge & Malling;
* South East Water 0333 000 0365 * Southern (waste water) 0330 303 0368





Tonbridge & Malling Christmas and New Year Emergency contacts 2020-21

Advice Together Partners

- * **Citizens Advice in North & West Kent:** Whilst local services are closed Thurs 24th Dec, reopening Mon 4th Jan, our telephone Adviceline is open throughout the period except for bank holidays - please call freephone Adviceline 0808 278 7810.
- * **Age UK Sevenoaks & Tonbridge:** Office closed from midday on Thurs 24th Dec, reopens Mon 4th Jan. Hot meals and afternoon tea delivery services, shopping and housework, help with equipment and aids, chiropody and hearing aid clinics will also close during this period.
- * **CROP:** Closed from Fri 25th Dec until Mon 4th Jan
- * **Crosslight Advice (Formerly West Kent Debt Advice):** Closed from Wed 23rd December and reopens Mon 4th Jan.
- * **DAVVS (Domestic Abuse Volunteer Support Service):** Closed from 4pm on Thurs 24th Dec, reopens Monday 4th Jan.
- * **Kent Family Mediation Service:** Closed from Wed 23rd Dec 4.30pm and reopens Mon 4th Jan 9.30am.
- * **Porchlight:** Contact the central helpline over the festive period (details pg.1)
- * **Tunbridge Wells & District Citizens Advice:** Closed from Friday 25th December to Mon Jan 4th
- * **Tunbridge Wells Samaritans:** Open as usual everyday, including Xmas Day.
- * **West Kent Mediation:** Emails and telephone messages will be monitored throughout the period.
- * **West Kent Mind:** Closed from Thurs 24th December, reopens Mon 4 Jan.

Wishing you a Merry Christmas and Happy New Year

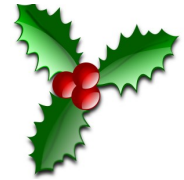




Tonbridge & Malling

Christmas and New Year 2020/21

Emergency contacts 2020-21



Pharmacy Opening Times

Pharmacy	Address	Telephone	Fri 25 th Dec	Mon 28 th Dec	Fri 1 st Jan
Boots the Chemists	9 High Street, Tonbridge, TN9 1SG	01732 353586	10.00 - 13.00	10.00 - 16.00	Closed
Clarke & Coleman	140 High Street, Tonbridge, TN9 1BB	01732 353743	Closed	Closed	10.00 - 13.00
Oaks Pharmacy	Admiral Moore Drive, British Legion Village, Aylesford ME20 7SE	01622 882386	10.00 - 13.00	Closed	Closed
Boots the Chemists	7-11 Calverley Road, Tunbridge Wells, TN1 2TE	01892 526486	Closed	9.00 - 18.00	Closed
Lloyds Pharmacy (Inside Sainsbury's)	Linden Park Road, Tunbridge Wells, TN2 5QL	01892 532569	Closed	10.00 - 16.00	10.00 - 16.00
Greggswood Pharmacy	106, Greggswood Road, Tunbridge Wells, TN2 3JG	01892 540398	Closed	10.00 - 16.00	10.00 - 16.00

For further information from the NHS call 111 or on the internet at: www.nhs.uk

Information from NHS England—correct at time of publishing.

Please check with pharmacy before travelling.

